

23/03/2020

FAO LANDLORDS & TENANTS

Please see below an update from Stuarts Residential with regards to the coronavirus outbreak.

While no one knows what will happen over the coming weeks and months, we want to give our Landlords and Tenants as much support as possible and keep you updated on the plans that we have put in place.

Please be assured that in terms of our contingency planning we are fully equipped to continue Stuarts Residential both operationally and financially during these unprecedented times.

As per the Government guidance to stop non-essential contact and all unnecessary travel we have closed our office and all members of staff will be home working until further notice. We can be contacted by calling 01749 672 678, via e-mail or by Skype.

The coronavirus outbreak is likely to cause financial hardship for both Landlords and Tenants.

Should it be the case that your financial situation changes as a result of coronavirus please can you contact us at your earliest opportunity.

We would also recommend that you visit the websites of the Department of Work and Pensions and the charity Turn to Us if necessary.

We have contacted all of our approved contractors in order to establish their working practices and plans during this time and as such Tenants should expect some disruption and delay to maintenance and repair works.

We will be grading and prioritising works in accordance with the Homes (Fit For Habitation) Act 2018 and Section 11 of the Landlord & Tenant Act 1985. All non-urgent and improvement works will be postponed until further notice.

We will of course be making sure that we keep an eye out for vulnerable and elderly Landlords and Tenants during this time and offering support where possible and necessary.

We will continue to keep you updated, but should you have any specific questions or queries please do not hesitate to contact me.

Yours faithfully,

S. Nash

Stuart Nash
Managing Director
Stuar
ts Residential Ltd

The Nib, Priory Health Park,
Glastonbury Road, Wells,
BA5 1XJ

